



MADE IN U.S.A.
BRIGHT COOP, INC
(936)564-8378
NACOGDOCHES, TX



CONGRATULATIONS

On your purchase of a Quality  TRAILER & Thank you for selecting VIKING as your trailer source!

Introduction

Thank you for purchasing your new VIKING TRAILER. This Owner's manual is provided so that you can become familiar with your VIKING Trailer and components. It also includes maintenance information and safety guidelines for operating your trailer.

The life of a trailer can be increased with proper and regular maintenance.

Developing an organized trailer maintenance program will ensure maximum service from your trailer. The department of Transportation requires that maintenance records be kept on every commercial highway vehicle. It is your responsibility to maintain these maintenance records.

IMPORTANT NOTICE

Vehicles manufactured by VIKING TRAILERS are designed to be operated in accordance with the gross axle weight rating (GAWR) shown on the certification label and legal highway speeds in the service for which they were intended.

GENERAL INFORMATION

Maintenance should be performed by a VIKING Dealer, or by other qualified service facilities that provide such service. For questions, contact your Viking sales representative.

IMPORTANT NOTICE

Alterations to a VIKING Trailer should not be made without first consulting the VIKING Trailer Engineering Department. Alterations could affect the structural integrity of the trailer and void the warranty. Welding or other alterations should never be made to any air reservoir, wheel, rim, air chamber, spring, or mainframe.



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Introduction (continued)

The gross axle weight rating (GAWR) that is stamped on the certification plate is the structural capacity of the lowest-rated component of the suspension, springs, hubs, drums, wheels, rims, bearings, brakes, axles, and tires. If components are substituted that affect GAWR that are of less capacity than those originally installed, the GAWR on the certification plate must be lowered to the corresponding lower capacity by adding the "Altered Vehicle" label. If components are substituted that are of equal or greater capacity than those originally installed, then GAWR labels need not be changed.

The equipment appearance is important to the trucking industry. It can favorably project the public image of your company. Maintaining its appearance also adds to their physical condition and ultimate trade-in value. Protective paints and other coatings are necessary to prevent corrosion and protect the metal and wood surfaces.

USE OF CORROSIVE CLEANERS

Be sure to use a cleaner that will not corrode or change the integrity of the finish of your trailer. Corrosive cleaners can change, discolor, or remove the topcoat finish of your trailer and cause corrosion and rust, especially in areas that are hard to wash clean and neutralize the cleaner/cleaners being used.

Trailers that operate in environments that are conducive to severe corrosion may require more or different protective coatings than those usually applied as standard. Check with your VIKING representative for recommendations.

SAFETY NOTICE

There are "WARNING" and "CAUTION" decals prominently displayed on all trailers. All personnel operating the vehicle should follow these. If the person operating the vehicle is unsure or unaware of a safety procedure, Please call your nearest VIKING dealer for assistance.

REPORTING SAFETY DEFECTS

If you believe your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform your DEALER as well as VIKING Trailers warranty or engineering department at the numbers below.

VIKING TRAILERS / WARRANTY DEPT.

803 W. Seale St.

Nacogdoches, TX 75964

(936) 564-8378 or 800-562-0730

This manual will help you become familiar with your VIKING Trailer. It is important to know the components, maintenance and safety of the vehicle you are operating. Remember to read and fill out the VIKING Trailer warranty and vehicle information page located in this manual. It is important to read the warranty for this vehicle. Understanding the terms and conditions of the warranty will help in reporting warranty issues to your DEALER and VIKING Trailers. The information page will serve as a quick reference for the important information related to your VIKING Trailer.



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VIKING New Trailer WARRANTY

Model NO: _____ **Serial NO:** _____

Viking Trailers warrants to all original purchasers, subject to the exceptions and upon the conditions below, that the product shall be free from defects in material and workmanship, for a period of one (1) year. Five (5) years on Highway Flats & Drop Decks) from delivery date to purchaser.

Condition No. 1

All claims made against this warranty shall be submitted on the proper form provided by the dealer. The form shall be submitted by the dealer to Viking Trailer Warranty Department. Exceptions can be made by an officer of the Company, (Bright Coop, Inc.)

Condition No. 2

Viking Trailers reserves the right to repair or replace any part or parts of the product at their discretion.

Condition No. 3

This warranty does not cover parts or component parts not manufactured by Viking Trailers. These parts are covered under warranties by the respective manufacturer, and must be filed by the dealer or Viking Trailers.

Condition No. 4

This warranty form must be filled out and filed with Viking Trailers within 30 days by the dealer in order for the said warranty to be valid.

Condition No. 5

This warranty shall be Void if, in the judgment of Viking Trailers, the cause of the failure is due to the following: alterations made by the customer or dealer, misuse, negligence, operation at speeds above legal limits, or exceeding the load rating of the trailer.

Condition No. 6

In no event shall Viking Trailers be liable for bodily Injury, incidental or consequential damages, or commercial losses.

Condition No. 7

Viking Trailers is not responsible for any failures due to negligence regarding the scheduled maintenance in the owners manual.

I understand the following warranty conditions and warranty.

PLEASE PRINT:

Company: _____

Owner Name: _____

Signature: _____

Phone No: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Dealer: _____

Signature of Dealer: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Date Sold: _____



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VIKING TRAILERS WARRANTY FILING PROCEDURE

If warranty is requested on Viking Trailer Product, please read the following guidelines and follow the filing procedures stated below.

Viking trailers warrants the material, labor and workmanship for a period of one (1) year on all equipment trailers and five (5) years on highway trailers. Warranty will be granted or denied only after Inspection of the Failure. If Viking Trailers supplies repair parts for undetermined warranty repairs. The parts will be billed to the customer and credited back if the warranty is determined valid.

1. Please notify Viking Trailers **prior** to any repair concerning a possible warranty claim.
2. All areas of the warranty claim must be properly filled out with the correct information. Failure to provide accurate and correct information will void the warranty claim and warranty consideration will be denied.
3. To process the warranty claim, Viking Trailers will need to know the following:
 - a. The Complaint: What is the nature of the failure? What has happened?
 - b. The Cause: All necessary information that can be helpful in determining what has caused the failure or what series of events led to the failure.
 - c. The Correction: Viking Trailers will consider all information provided and information gathered by Viking Trailers in the repair process for warranty consideration/denial. This information is necessary to make a good complete repair.
4. Responsibility for the repair will be determined prior to the start of the work.
5. Once responsibility for the repair has been determined, there will be no changes or considerations.
6. Viking Trailers will request written documentation and photographs to assist in warranty determination.
7. Failed parts must be returned for inspection prior to warranty approval. If repair parts have been sent for a warranty repair the old parts must be returned to receive a parts credit.
8. Viking Trailers reserves the right to **grant** or **deny** any repair or warranty repair.
9. Viking Trailers reserves the right to deny any repair that violates any safety or engineering margins in which the product was manufactured under.
10. Please send all information to:

Viking Trailers
Att: Warranty Administrator
803 W. Seale St.
Nacogdoches, TX 75964

Phone# 936-564-8378
Fax# 936-564-3281



Manufacturer's Parts Used				
Quantity	Part #	Description	Price Ea.	Total Price

Other Parts & Charges (Attach Receipts.)				
Quantity	Part #	Description	Price Ea.	Total Price

Labor Hours	Description

REMARKS

Factory Use Only

Material Disposition Instructions _____ Approval Signature _____
 Ship circled items indicating RGA# _____ Date _____

Action	Date	Warranty Parts Credit	Approvals
Receiving Report		Original Parts Invoice Amount.....	Credits _____ Charges _____
Return to Vendor P.O.		Additional Credits or Charges.....	Approved _____ Disapproved _____
Repair Work Order		Approved Credit Amount.....	By: _____ Date _____
Returned to Customer		Repaired Parts Charges.....	Remarks: _____
Returned to Stock Report		Repair Charges	
Scrap Report		Total Amount	